

1, CONFIRMATION OF PARTICIPATION AND TERMS AND CONDITIONS

- 1.1 Participation in the Magic Build Loyalty Card Programme is subject to the Magic Build Loyalty Card Programme Terms and Conditions.
- 1.2 Every Cardholder is subject to these General Terms and Conditions and by participating in the Magic Build Loyalty Card Programme, the Cardholder agrees that he/she has (and shall be deemed to have) read, understood and unconditionally accepted the General Terms and Conditions
- 1.3 Magic Build Loyalty Card Programme is not for Magic Staff or Family members.

2. ELIGIBILITY OF MEMBERSHIP

- 2.1. Applicants may become Cardholders by completing the Application Form. Application forms may be obtained directly from Partners.
- 2.2. Each Cardholder will receive a membership number for the Magic Build Loyalty Card Programme.
- 2.3. Membership of the Magic Build Loyalty Card Programme is only available to persons of the age of 18year, as per the date of birth (ID Confirmation).
- 2.4. Membership of the Magic Build Loyalty Card Programme is open to non-residents and residents of the Republic of South Africa.
- 2.5. Membership to the Magic Build Loyalty Card Programme is offered at the sole discretion of Magic Build Centre to accept or reject any application for membership or suspend or terminate any Cardholder's membership with reasonable notice to that effect.
- 2.6. Each Membership of the Card Holder will have a Barcode on the card link to a cash transaction purchase account where the history of purchases will be stored to establish the loyalty of the client.
- 2.7. Cardholders are responsible for their own cards. Should the card go missing , used other than an authorized cardholder, stolen or lost, the card holder should visit Magic Build Centre and report the matter within 24hours to a Magic Build Consultant. Magic Build Centre will stop the card and re-issue a new card and the old card will be blocked and points will be transfer to the new card.
- 2.8. All information must be correct and accurate in order for Magic Build Centre to contact clients and to offer promotional offers.
- 2.9. All forms must be completed in writing with the membership number (barcode). The Applicant must submit the following:
 - A. Proof of identification (a copy of identity document or passport or Drivers licence)
 - B. Address must be filled in properly for competition purposes.
 - C. Email addresses for promotions offers
 - D. Telephone details for What's up App or SMS Promotions
- 2.9.a. All personal information relating to a Cardholder will be dealt with in accordance with the privacy policy set out in clause 7 below.

3. REWARDS: EARNING, ACCUMULATION AND REDEMPTION

- 3.1. Magic Build Loyalty Card Members
 - 3.1.1. Magic Build Loyalty Card when issued will ordinarily allow Cardholders to immediately use for purposes of earning Rewards.
 - 3.1.2. Magic Build Loyalty Cardholders must present a valid Magic Build Loyalty Card when acquiring an Eligible Product or redeeming Rewards.
- 3.2. Earning and Accumulation of Rewards

3.2.1. Rewards are earned upon purchasing Eligible Products and such Reward points being credited to a Cardholder's Account.

3.2.2. The number of Rewards points awarded is calculated by reference to the South African Rand value of an Eligible Product (exclusive of any VAT or other taxes on the Eligible Transaction).

3.2.3. Rewards may also be credited to a Loyalty Cardholder's Account as a result of promotions offered from time to time. Magic Build Loyalty Cards shall determine which products qualify for Rewards and the number of Rewards that will be credited to a Cardholder's Account for such purposes.

3.2.5. Cardholders may verify the balance of Rewards held on an Magic Build Loyalty Card either by:

3.2.5.1. Obtaining the balance directly from a Magic Build.

3.3. Redeeming Rewards

3.3.1. Subject to the Magic Build Loyalty Card Program Conditions, Cardholders (not Applicants) may redeem Rewards during business hours at Magic Build Centre.

3.3.2. Where Cardholders have not accumulated sufficient Rewards for purchase of an Eligible Product, he/she may redeem the Rewards with a cash payment.

3.3.3. Rewards will be adjusted to reflect refunds or other events which result in a reversal of an Eligible Transaction which earned Rewards.

3.3.4. Rewards may not be redeemed for cash, credit or any other consideration.

3.3.5. Without limiting the provisions of clause 3.3.4, Rewards are personal to the Cardholder and, subject to clause 7.2, may not be transferred, assigned, sold or combined with any account or Rewards of another person.

3.3.6. Rewards may not be redeemed if expired.

3.3.7. Magic Builders Centre staff is not allow to redeem point for they personal self's.

4. PARTNERS

4.1. Magic Build Loyalty Card Program has no partners with any other store. The Magic Build Loyalty Card is exclusive to Magic Build Centre only.

5. EXPIRY OF REWARDS

5.1. All Rewards earned are valid for three (3) years after the month in which such Rewards were earned unless otherwise stated herein or agreed in writing.

5.2. Rewards are earned with effect from the date of the relevant Eligible Transaction notwithstanding the date that the Rewards are credited in the Cardholder's Account.

5.3. Rewards may not be redeemed if they have expired.

5.5. In the event that a Cardholder does not use his Magic Build Loyalty Card for a continuous period of twelve (12) months reckoned from any date, the Cardholder's Account may be closed temporarily or permanently or otherwise dealt with at discretion and the Magic Build Loyalty Card connected thereto, as the card may be, suspended, deactivated or cancelled. Cardholders will receive notice of via SMS/what's up App / email of the consequences.

6. SERVICE FEE

6.1. There is no Service fee for obtaining a card or for receiving any promotion messages.

7. PRIVACY POLICY

7.1. Magic Build Centre protects the user's privacy:

7.2. No personal information will be disclosed to third parties without the user's permission or due

process.

7.3. Magic Build Centre will gather and will be in possession of the following private and personal information:

7.3.1. Information provided by the user voluntarily – this information is used to provide a better service to users;

7.3.2. Information automatically provided (e.g. cookies) – this information is gathered to better your browsing and interaction with Magic Build Centre. Cookies cannot harm your computer or carry viruses;

7.3.3. Magic Build will not be held responsible for any damage to your phone or pc while accessing our website.

7.4. By using the Magic Build Loyalty Programme or website the User consents to the following:

7.4.1. Magic Build Loyalty Programs may use your personal information to communicate with the user from time to time. Users may indicate if they do not wish to receive such communications

7.4.2. Magic Build Centre makes use of user's information for non-personal statistical purposes.

7.4.3. Magic Build Centre may monitor and record all calls and other interaction with you and you hereby give permission for such communication.

7.4.3.1. Recorded calls and interactions will be kept discretely for the protection of the parties involved, footage and recordings will not be distributed or broadcasted without the consent of the parties involved.

Cancellation of Loyalty Card:

8.1.1. A membership card may be cancelled by the card holder if he/she feels he/she wants to leave the loyalty programme at any given time.

8.1.2. A membership may be cancelled at any Magic Build Centre either in person or via SMS/Email/Telephonically.

8.2. Magic Build Centre may cancel membership cards under the following circumstances:

8.2.1. The card holder has not used the card within 12 consecutive months from the last time the card has been used.

8.2.2. The card holder has violated Magic Build Centre Terms and Conditions.

8.2.3. The card holder has violated the loyalty programme terms and conditions.

8.2.4. The card holder has been banned from Magic Build Centre.

Credit and loyalty card:

9.1. The Loyalty card may not be used to purchase items on account as the card is for rewards purposes only.

9.2. There is no link between the loyalty card and accounts at Magic Build Centre.

Acquiring of Loyalty Card:

10.1. The loyalty card can only be acquired from Magic Build Centre.

10.1.1. If the loyalty card has been acquired from anywhere other than Magic Build Centre it will not be valid.

10.1.2. Loyalty cards have a unique barcode which can only be generated by Magic Build Centre, barcodes from other sources will not be recognized by Magic Build systems.

10.2. The first loyalty card is free from Magic Build Centre:

10.2.1. Do not purchase Magic Build loyalty cards from third party sources as those sources are trying to scam you.

10.2.2. If you know of anyone trying to sell Magic Build loyalty cards outside of Magic Build please report it to our employees or management.

Loyalty cards and expiration:

11.1. Loyalty cards have no expiration date however rewards points and promotions do.

11.1.1. Feel free to ask for the expiration date of your rewards points or promotions.

Use of loyalty card:

12.1 Loyalty card may be used while making purchases to receive reward points if the transaction is eligible for points.

12.1.1 Only eligible transactions will grant the card holder reward points.

12.1.2 The card holder may not demand rewards points if the transaction is not eligible for reward points.

12.2 Magic Build Centre will not be held responsible if the card has been used by someone other than the card holder

12.2.1 It is the responsibility of the card holder to ensure his card is kept safe and only given to those he approved.

12.2.2 If the card was lost or stolen and the card holder has not reported it to Magic Build Centre, Magic Build Centre will not be held responsible for the card or use of the card.

Free Delivery Terms and Condition

13.1 Free Delivery is subject to the selected good purchases.

13.2 Delivery is limited to 25km radius.

13.3 Purchases over R2500.00 qualifies.

13.4 Loyalty Card points can be used to redeem free delivery.